

Govern with Confidence: Unlocking the ROI of Modern Governance



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Regional Director

Today's Agenda

**Evolution of
Governance**

**Tools for Tech
Enabled
Boards & Their
ROI**

**Future of
Diligent &
Modern
Governance**

Evolution of Modern Governance



Importance of Good Governance?

South Africa announces biggest interest rate rise in nearly 20 years

The central bank increases cost of borrowing by three-quarters of a percentage point to tackle rising inflation



South Africa's inflation hits a 13-year high of 7.8 percent

From UK to South Africa - how countries are facing huge energy bills



INSIGHT INTO THE
**CYBERTHREAT
LANDSCAPE
IN SOUTH AFRICA**

**WHY IS SOUTH AFRICA
SUCH AN ATTRACTIVE
TARGET?**

Governance 4.0: What is a tech-enabled board?



Board Meeting Execution

Good governance is about surfacing the right information to the right people at the right time, so they can ask better questions and make better decisions that drive better outcomes



Enabling Collaboration & Security

Organizations must conduct high-quality discussion before, during, after and in-between board meetings with technology that fosters better collaboration in a secure environment



Measuring Board Composition & Effectiveness

Boards of directors are under pressure to achieve a multitude of goals, so organizations need a thoughtful self-assessment process to improve board alignment and performance



Anticipating Stakeholder Expectations

Organizations are under increasing pressure to meet and exceed the expectations by stakeholders and shareholders alike



Director Upskilling

Senior leaders and directors must possess the necessary skills, competencies and perspectives to respond to the changing operating environment

Tools Tech Enabled Boards Need



Meetings

- Meeting & Agenda Management
- Director Preparation
- Minutes & Actions
- Signatures & Resolutions



Collaboration

- Virtual Data Rooms
- Secure Communication



Effectiveness

- Evaluations
- Questionnaires
- Composition & Succession Planning



Benchmarking

- Executive Compensation
- Company Fillings Search
- Company Reputation Monitoring
- Proxy Advisor Insights



Education

- Director Networking
- Industry News
- Climate Leadership Certification
- Director Induction



Third Party Integrations



Renowned Support



World-class Security

Meetings

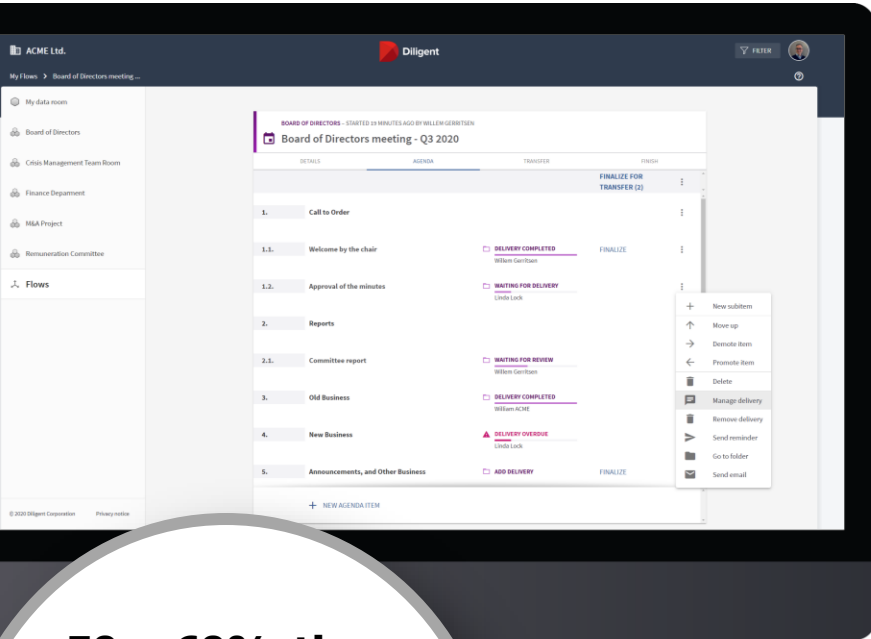
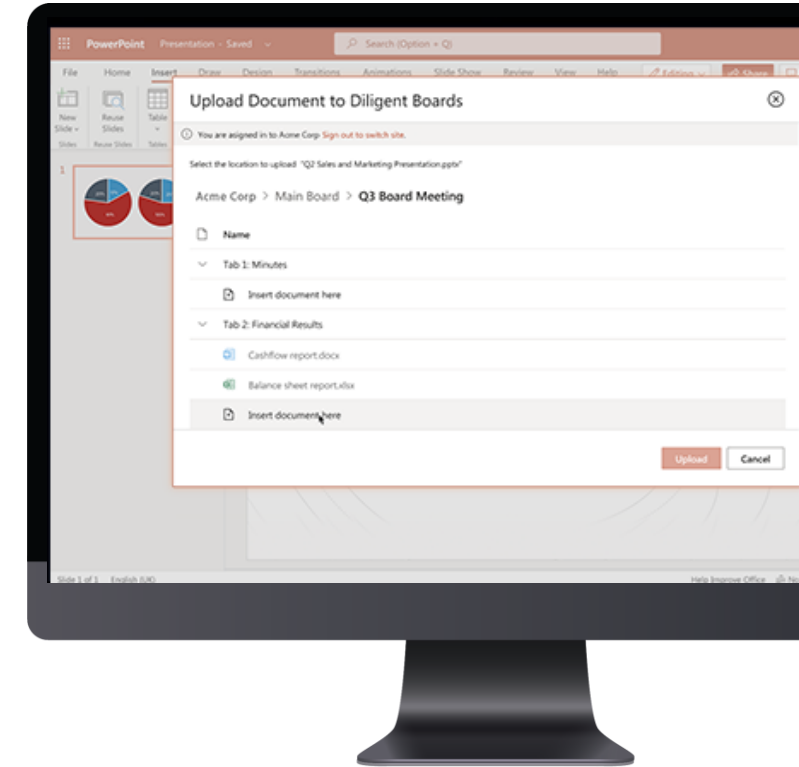
Effective Preparation | Engaged Participation | Thorough Follow-up

Assign Contributors to Agenda Items

Improve document collection ahead of board meetings by assigning contributors and automating reminders and notification.

Upload Documents in Microsoft 365

Use the new Diligent Boards add-in in Microsoft Office, upload documents directly to a book from Word, Excel or PPT



50 – 60%-time reduction creating & distributing board materials*

*2022 Forrester TEI Study

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Collaboration

Virtual Data Room

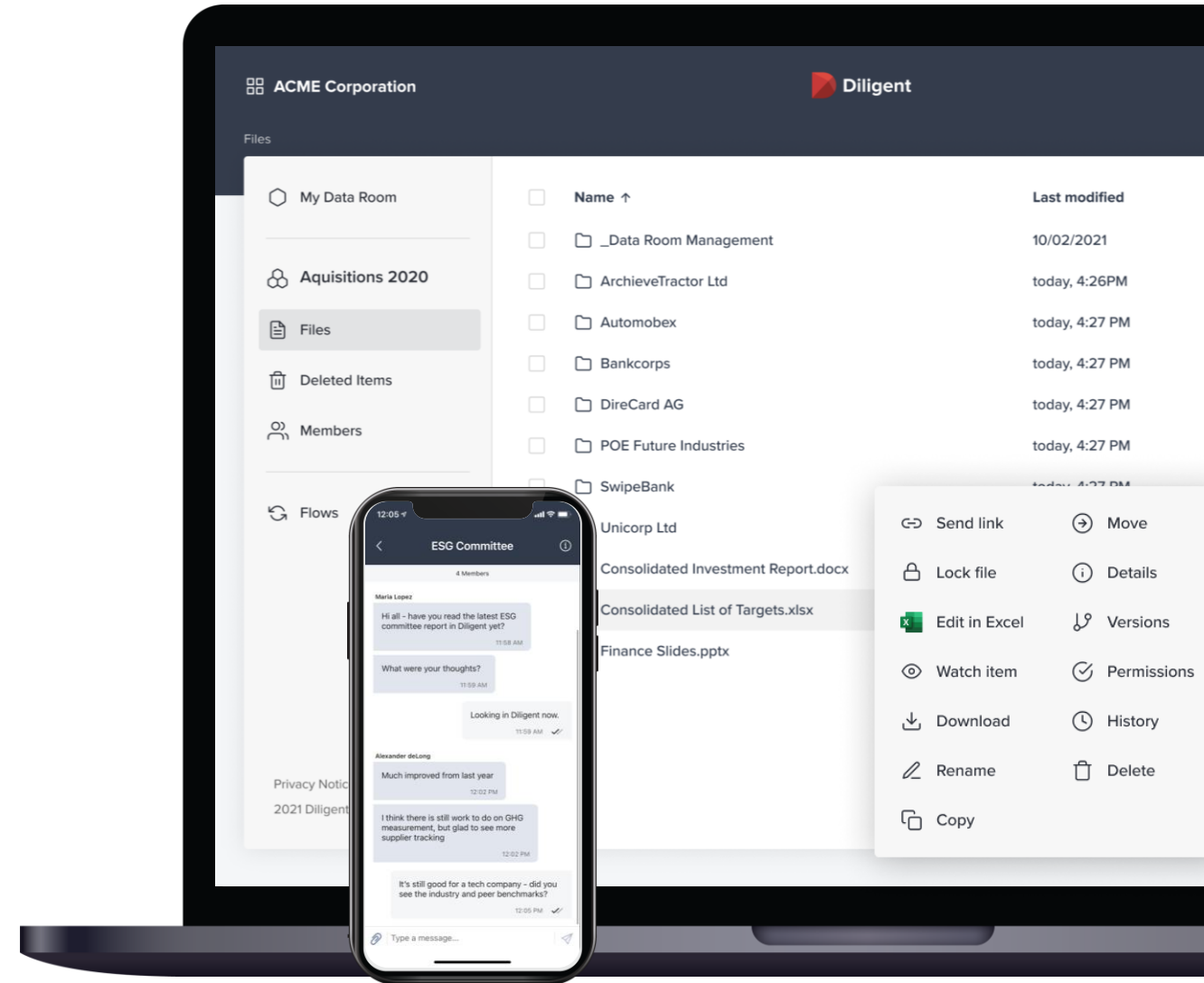
Integrated with Microsoft 365

Secure Messaging

Communicate your way in a data room, in your board portal or directly from your phone as would text / message naturally

Response rate from directors went **from several days to in an instant** with the use of Diligent Messenger*

*2022 Forrester TEI Study



The ROI of Modern Governance

Forrester's Total Economic Impact Report of Diligent's Boards and Governance Solution

- **50-60%** time reduction creating & distribution materials
- **<1600 hrs** saved creating & dist. materials
- **\$187k** 3-year benefit value
- **623 hrs** saved by internal IT support



\$15.4K
Time savings
for IT
administration

\$20.7K
Risk reduction
from better
solution
adoption

\$62.4K
Time savings
for board and
committee
material
creation

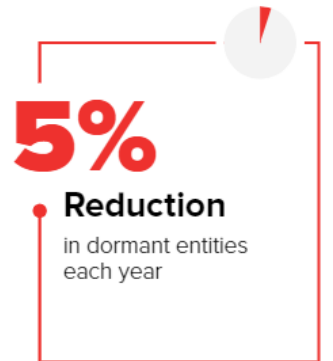
\$88.3K
Savings from
retiring
alternate board
management
software

The ROI of Modern Governance

Forrester's Total Economic Impact Report of Diligent Entities



- **318%** return on investment
- **\$880K** net present value
- **1 year** payback period
- **90%** reduction in outsourced legal entity management work



Diligent's Modern Governance Platform

Boards & Governance

Responsible Oversight

Diligent Boards
Diligent Entities
Communication & Collaboration
Effectiveness
Benchmarking
Director Education

Risk & Strategy

Managing Uncertainty

IT Risk & Compliance
Third Party Risk Management

COMPLIANCE & Ethics

Fulfilling Obligations

Regulatory Compliance
Policy & Training Management
Third Party Compliance

AUDIT & Analytics

Gaining Assurance

Internal Controls for Financial Reporting (SOX)
Internal Audit Management
Internal Controls Management

ESG & Diversity

Establishing Durability

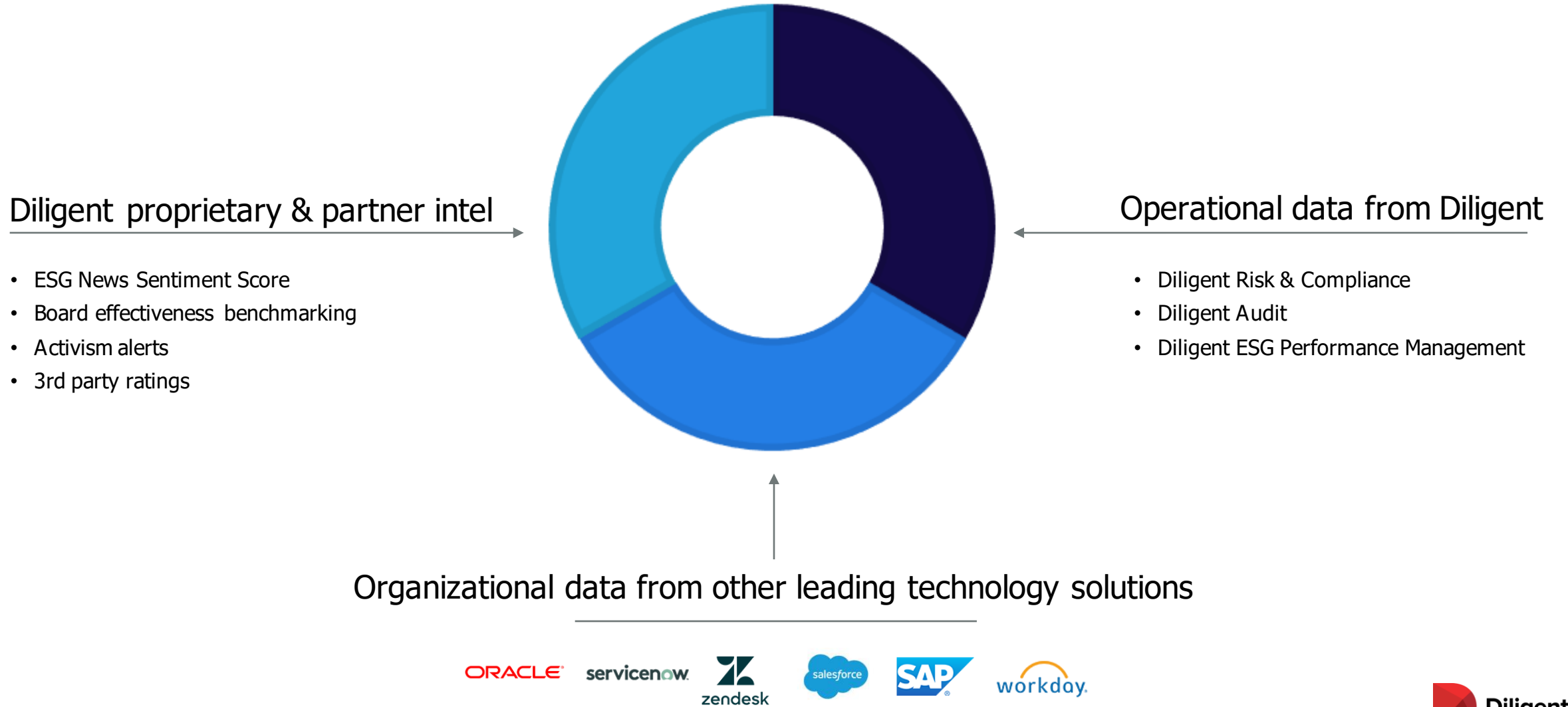
Carbon Accounting
ESG Management
Performance Management

GOVERNANCE 3D

CURATED INSIGHTS FOR YOUR BOARD & EXECUTIVE TEAM

Governance 3D

Curated insights for your board & leadership team



Governance 3D

With Governance 3D, board directors and leadership teams will have a new level of visibility into their organizational & reputational data. Governance 3D synthesizes and curates insights across three dimensions pulling from:

Diligent proprietary & partner intelligence

Operational data from Diligent solutions

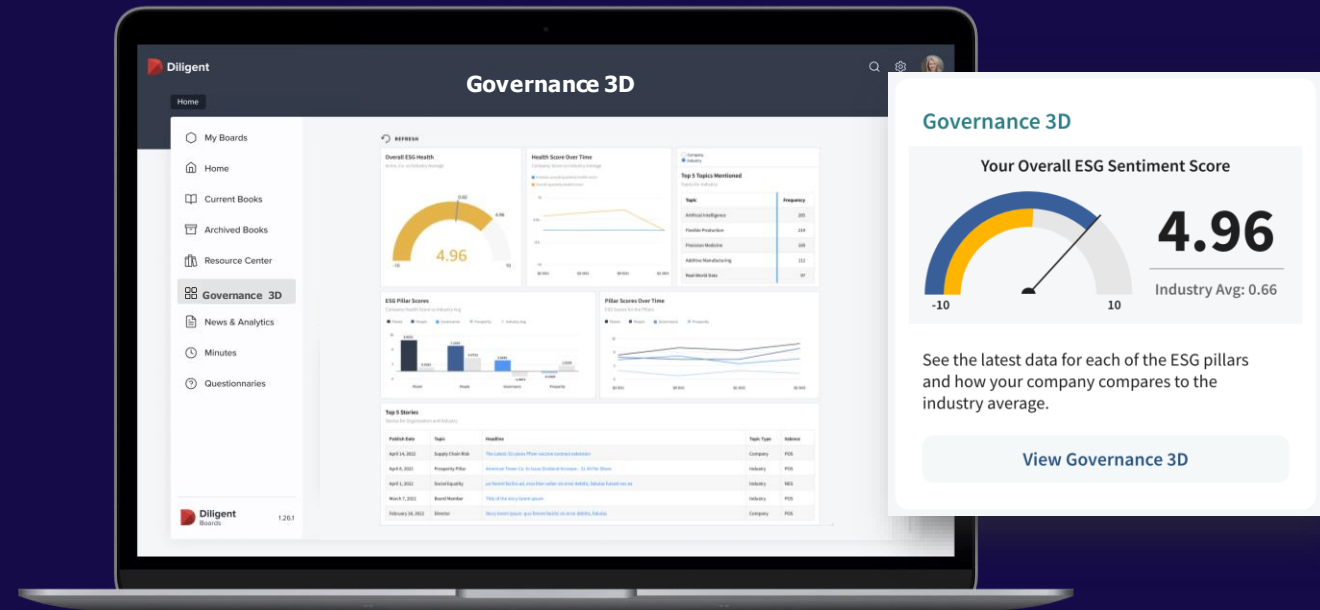
Your own data from other leading technology solutions

Audit

ESG

IT Risk

Internal & External Point of View Tailored for Your Organization



Diligent is the leader in modern governance, delivering market-leading software that enables executives to lead with purpose.

Our technology helps the world's most influential board members and leaders build successful, equitable and sustainable organizations through a modern view of governance, risk, compliance, audit and ESG.

1,000,000 USERS
25,000+ CLIENTS
150 COUNTRIES
95% CLIENT RETENTION
85% OF THE FTSE 100
78% OF THE FORTUNE 500
70% OF THE ASX 200
2,000 EMPLOYEES

Thank you!

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